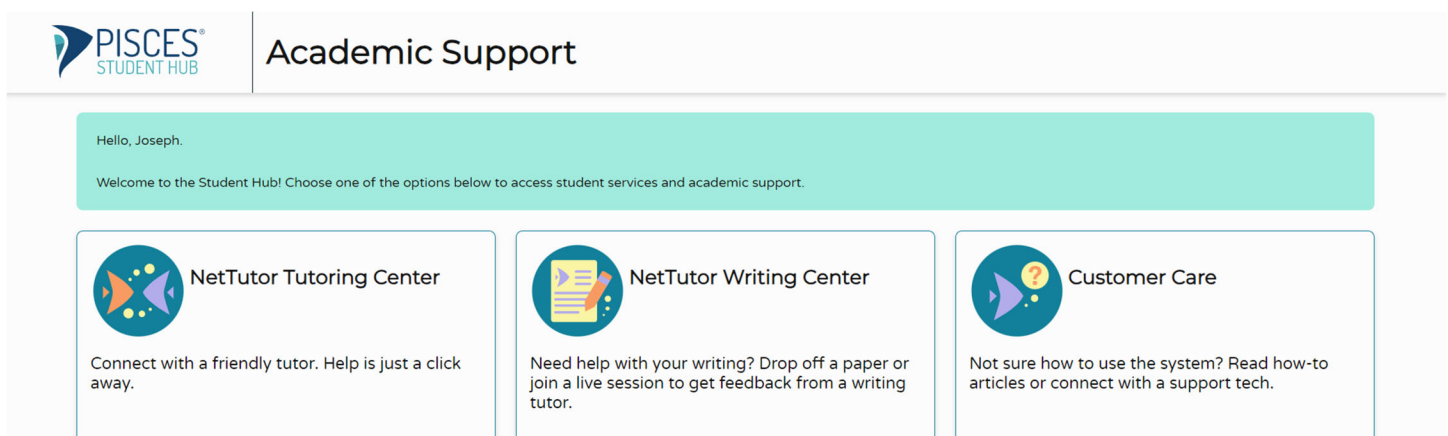# NetTutor User Guide

Locate the NetTutor link inside your College of the Desert student Canvas account.



From the student hub page, click on the **NetTutor Tutoring Center** card to view all available tutoring groups.

Select a group from the list to receive tutoring support in that area.

## Please Select a Group to Receive Tutoring in That Area

| Accounting | > |
| Anthropology | > |
| Astronomy | > |
| Biology | > |
| Business | > |
| Chemistry | > |

The NetTutor dashboard displays available tutoring resources along with the group's locker.



Welcome, Joseph!

Joseph
Drop-In Tutoring Hours
Customer Care

Geology

**Drop in and Meet with a Live Tutor**
Wait for your turn to meet with a live tutor.

**Schedule an Appointment**
Go to the scheduling system to schedule an appointment with a tutor.

**Drop off a Paper**
Upload your paper and get feedback from a **Writing** tutor.

**Drop off a Question**
Drop your question off here.

**Your Geology Locker**
Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

**Drop in and Meet with a Live Tutor** connects you with a tutor in NetTutor's text-based lobby. Continue to work in the lobby, ask a tutor to open the whiteboard, or ask a tutor to launch video chat to use audio, video, and screenshare features.

Lobby view
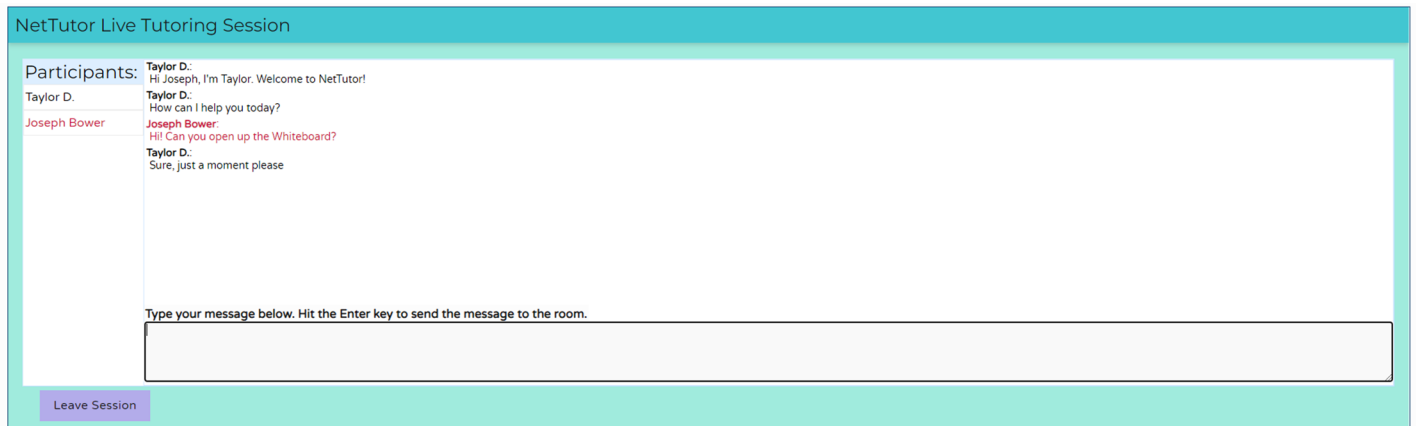


Whiteboard view
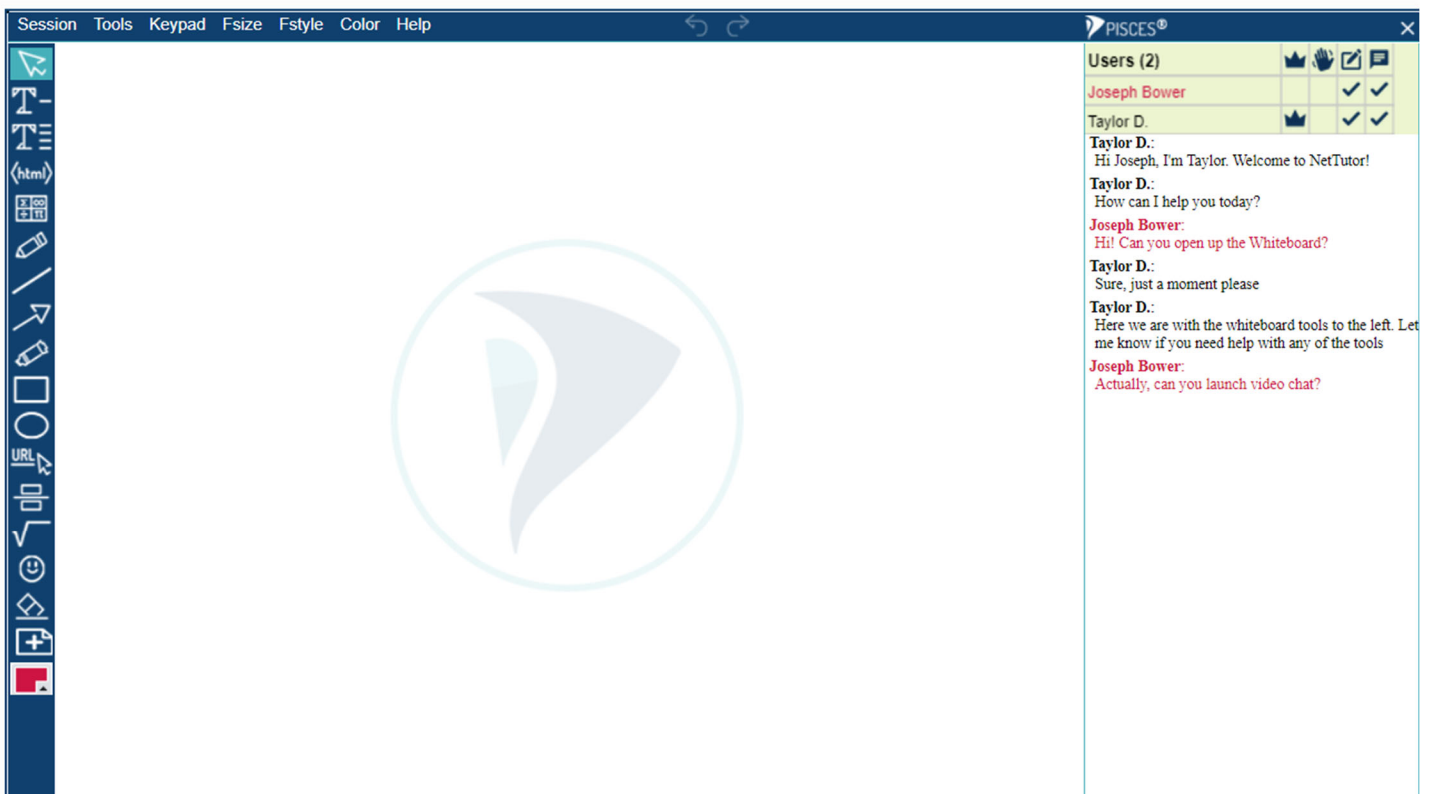
Video conference view



**Schedule an Appointment** directs you to the current list of available appointments from which you can select a convenient appointment and set notification reminders. Note: Availabilities are based on demand.

To join a scheduled session, arrive at the group dashboard shortly before the appointed time. The **Join Session** card will appear at the top of the group dashboard, and the Join Session button will activate when your tutor starts the session.



**Drop off a Paper** directs you to a simple 3-step process for submitting a paper for review.
Step 1: Provide basic information, including the name of the paper and a brief description.

Step 2:  Identify the help you need from a tutor.



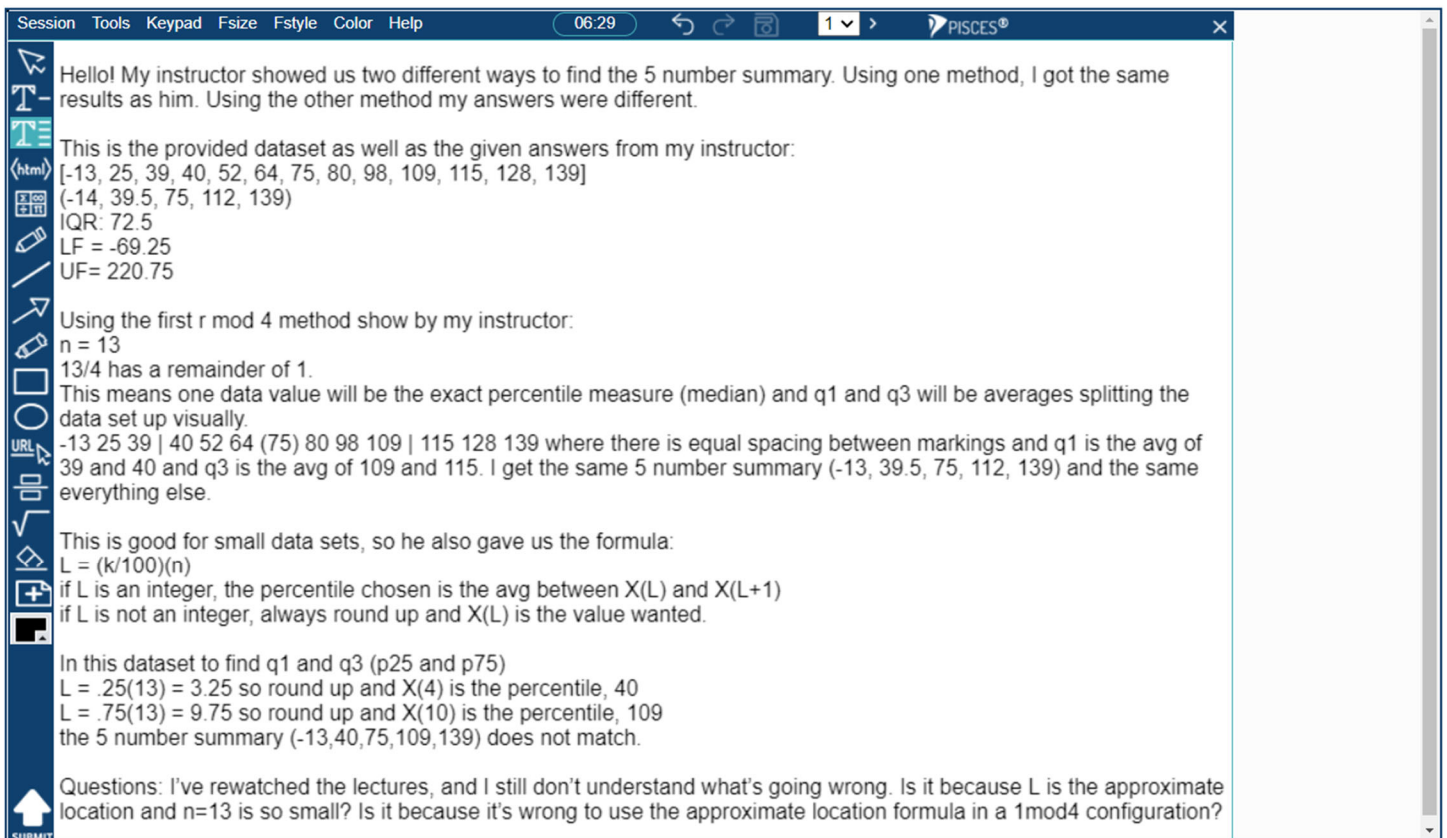Step 3: Upload the paper. You can drag and drop the file or upload the file from your file directory.

**Drop off a Question** allows you to show your work and drop off a question for tutor feedback in two steps.
Step 1: Give your question a title.
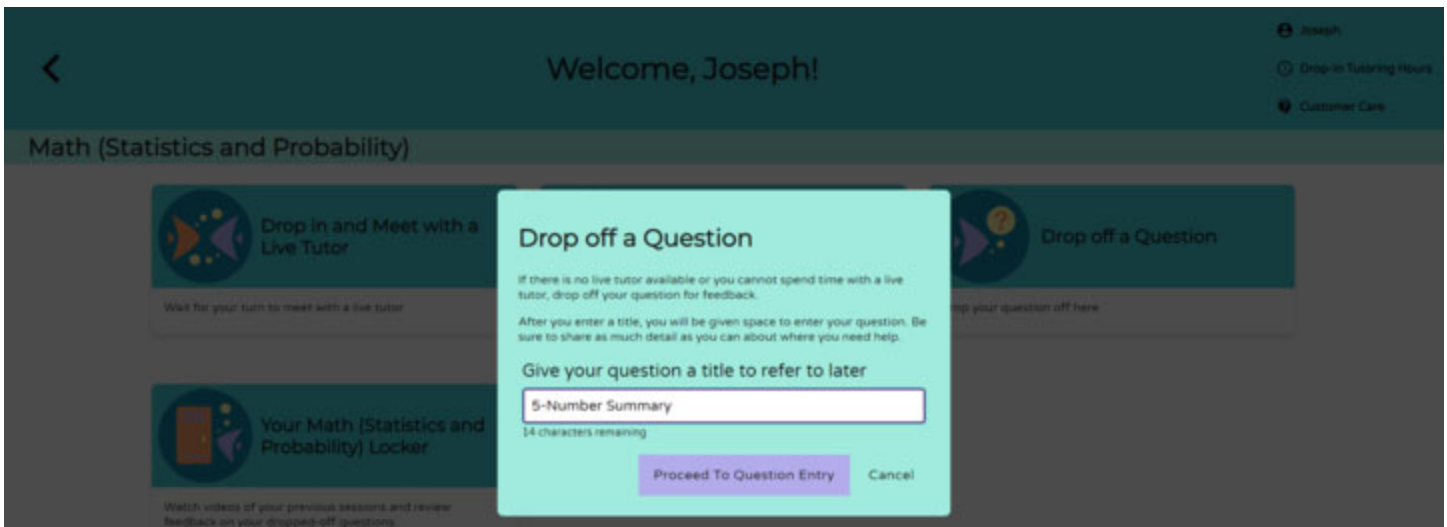


Step 2: Use the whiteboard tools to show your work and ask a question. Once you're finished, click **SUBMIT**.



Hello! My instructor showed us two different ways to find the 5 number summary. Using one method, I got the same results as him. Using the other method my answers were different.

This is the provided dataset as well as the given answers from my instructor:
[-13, 25, 39, 40, 52, 64, 75, 80, 98, 109, 115, 128, 139]
(-14, 39.5, 75, 112, 139)
IQR: 72.5
LF = -69.25
UF= 220.75

Using the first r mod 4 method show by my instructor:
n = 13
13/4 has a remainder of 1.
This means one data value will be the exact percentile measure (median) and q1 and q3 will be averages splitting the data set up visually.
-13 25 39 | 40 52 64 (75) 80 98 109 | 115 128 139 where there is equal spacing between markings and q1 is the avg of 39 and 40 and q3 is the avg of 109 and 115. I get the same 5 number summary (-13, 39.5, 75, 112, 139) and the same everything else.

This is good for small data sets, so he also gave us the formula:
L = (k/100)(n)
if L is an integer, the percentile chosen is the avg between X(L) and X(L+1)
if L is not an integer, always round up and X(L) is the value wanted.

In this dataset to find q1 and q3 (p25 and p75)
L = .25(13) = 3.25 so round up and X(4) is the percentile, 40
L = .75(13) = 9.75 so round up and X(10) is the percentile, 109
the 5 number summary (-13,40,75,109,139) does not match.

Questions: I've rewatched the lectures, and I still don't understand what's going wrong. Is it because L is the approximate location and n=13 is so small? Is it because it's wrong to use the approximate location formula in a 1mod4 configuration?

![NetTutor ONLINE TUTORING]

**Your Subject Locker** stores all your NetTutor sessions. You can review your live and scheduled tutoring sessions, retrieve papers submitted for feedback, and gather responses to submitted questions all in one place.

Your Geology Locker

Joseph
Drop-In Tutoring Hours
Customer Care

**All your Geology Materials in One Place**

**Live Tutoring Session History**
View videos and download PDF files of your live sessions.

**Paper Feedback**
0 papers submitted
0 papers returned with feedback

**Question Feedback**
0 questions submitted
0 questions returned with feedback

View profile details, drop-in tutoring schedule, and support resources at the top of any group page.

Welcome, Joseph!

Joseph
Drop-In Tutoring Hours
Customer Care

**Geology**

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Select the **NetTutor Writing Center** card from the student hub page to connect more directly to writing assistance.



Choose from available tutoring resources in the Writing group or review tutor feedback in your Writing locker.

Select the **Customer Care** card from the student hub page to find helpful knowledge base articles and to open support tickets.

**PISCES®** STUDENT HUB | **Academic Support**

Hello, Joseph.

Welcome to the Student Hub! Choose one of the options below to access student services and academic support.

**NetTutor Tutoring Center**

Connect with a friendly tutor. Help is just a click away.

**NetTutor Writing Center**

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.

**Customer Care**

Not sure how to use the system? Read how-to articles or connect with a support tech.

View answers to frequently asked questions, search for knowledge base articles, and open support tickets from the NetTutor Service help center.

**Help Center**

🔍  Log in

Help Center / NetTutor Service

**NetTutor Service**

If you're new to NetTutor or looking for some information on how to use NetTutor, our knowledge base contains an extensive collection of articles, written especially to help answer common questions and solve common problems. You can search the knowledge base at any time by using the magnifying glass at the top of the page.

**Frequently Asked Questions:**

• How do I drop off a paper?

• How do I retrieve my reviewed paper?

• How do I drop off a question?

• How do I retrieve my question feedback?

• How do I view the drop-in tutoring schedule?

• How do I meet with a tutor for a live drop-in session?

If you're unable to find what you need or still require assistance, please submit an inquiry below.

**What can we help you with?**

(?)  Can't find the help you need?